

Croydon optometry update: Ophthalmology referrals via SPoR from 13 July 2026

Dear Colleagues,

We are pleased to inform you that the new South West London Single Point of Referral (SPoR) for Ophthalmology hosted by Sparc, Moorfields Eye Hospital will go live in Croydon on 13th July 2026.

From this date, all non-emergency ophthalmology referrals should be sent directly to the SPoR service rather than via the GP or directly to individual hospital departments. This pathway excludes wet AMD and A&E referrals.

The Sparc model has been designed to streamline access, reduce variation, and ensure patients are directed to the most appropriate service first time. Key benefits for you and your patients include:

- **A single, consistent referral route** for all non-emergency ophthalmology cases across SWL
- **Fast clinical triage** and consistent clinical decision-making
- **Improved pathway navigation**, ensuring patients are seen by the right clinician in the right timescale
- **Clear feedback loops**, to support future decision-making
- Provision of **patient choice** for elective, routine pathways including cataract

Emergency and sight-threatening presentations should continue to be referred via existing urgent pathways. Non-ophthalmology referrals and actions for the patients' GP should continue to be sent to the GP practice.

Please note that we will continue to work with the Community Eyecare Provider to ensure that commissioned pathways are well utilised. PES will ensure that the SPoR will be present as an endpoint on Opera for these pathways.

Please see page 2 of this document for the leaflet, which includes pathway information and access details ahead of launch

For queries, please contact: eyeadmin.swl@nhs.net

We look forward to working with you.

Sparc Management team

South West London Optometry Referral Pathways

All routine or urgent ophthalmology referrals to Hospital Eyecare Services



Email referral to: eyerefer.swl@nhs.net For secure two-way communication use nhs.net mail or Egress. **Please include the following information:**

- Email Subject line: **Urgency, Specialty, Provider**
- Essential attachment: **GOS 18 or equivalent referral proforma**
- Abnormal Imaging/ fields/ photos where available
- NHS number if known



Sparc receives referral:

- Referral clinically triaged
- Patients offered informed choice of providers, where appropriate



Referral received by Eye Care Provider

For referrals that do not meet Sparc referral criteria

A&E Eye Casualty

Refer directly to nearest A&E or emergency eye service, as per this map: www.bit.ly/EyeCas
Phone numbers are for professional clinical enquiries only. Not for patient use.

Epsom & St Helier est-tr.acute-eye-referral@nhs.net
☎ 020 8296 3817

Kingston ☎ 020 8934 6723

Moorfields Croydon moorfields.croydonurgentcare@nhs.net

Moorfields St Georges moorfields.sghurgentcare@nhs.net
☎ 020 7702 5542 Option 6 or 020 8266 6169
OOH For Merton, Sutton, Wandsworth Kinston & Richmond

Suspected Wet AMD

Epsom & St Helier [This form](#) or Est-tr.AMD@nhs.net

Kingston [This form](#) or krft.wetAMD@nhs.net

Moorfields Croydon [This form](#) or moorfields.croydonmrreferrals@nhs.net

Moorfields St Georges [This form](#) or moorfields.urgentmedretsg@nhs.net

Patients already under Secondary Care

To share clinical information about a patient whose care is **actively** being managed by a hospital eye service, please email the hospital eye service directly.

Epsom & St Helier est-tr.eyeeunitesth@nhs.net

Kingston krft.reuhelpdesk1@nhs.net

Moorfields Croydon **All subspecialties:** moorfields.croydonsecretaries@nhs.net
Orthoptics: moorfields.croydonorthoptics@nhs.net

Moorfields St Georges **Paed, External, Orthoptics, VR:** moorfields.outpatients1sgh@nhs.net
MR, Uveitis: moorfields.outpatients2sgh@nhs.net
Glaucoma: moorfields.outpatients3sgh@nhs.net
Cataract, Neuro-Ophthal, Strabismus: moorfields.outpatients4sgh@nhs.net
Primary Care, Adnexal, Optometry: moorfields.outpatients5sgh@nhs.net

Commissioned Primary Care Pathways

Use all commissioned pathway routes including Pre/ post-cataract, Glaucoma repeat measures, Macula imaging and Minor Eye Care Services (MECS)

GP Actions

For any GP actions such as blood tests & DESP enrolment, as well as any non-ophthalmology referrals please send directly to GP.